

## QUALITY POLICY OF MEDCARE LTD.

Our company's management considers quality as a top priority for serving our customers and ensuring the success of our business.

The main principle of our quality policy is to gain our customers' trust and satisfaction by providing the best quality of products and services in a competitive market. Our goal is not only to maintain but to enhance our current market position.

We are intent on gaining new customers and entering new markets in Hungary and other European countries by ensuring constant control, optimizing processes and improving information flow.

Our company's quality policy governs our daily activities as well as the entire company.

## Our slogan is:

## "Medcare products for a better quality of life"

## In order to accomplish our goals, we

- efficiently operate our **ISO 13485:2004** based quality control system, which is certified by an internationally acknowledged organization;
- make sure that quality guidelines are met in all areas so that the quality of our services perfectly satisfy the demands of our customers and partners;
- provide constant repairs and reduce the number of faults by the method of prevention;
- apply a conscious quality control approach in our operation, management, organization and education for our employees;
- make sure that our subcontractors and partners meet the pre-set quality requirements;
- do not risk damaging our reputation by conducting activities and/or undertaking assignments that would carry such risk;
- reduce the number of faults by constant control and prevention;
- are committed to permanently improving the quality of our production processes;
- provide constant training and education for all of our employees.

Budapest, 17th September, 2013

managing director

Quality policy of MedCare Ltd.